



Willow Lane Community Primary School

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9th June 2020

School Uniform Shop

We've received the following good news!

The Lancaster Uniform and Leisurewear shop, Common Garden Street, will reopen on Monday 15th June trading 6 days a week from Monday to Saturday (Closed Sunday's and Bank Holidays).

Opening times will be 9.30am until 4.30pm for general purchases.

Exchanges or collection of pre-ordered items will be between 4.30pm and 6.30pm – Please note customers cannot purchase uniform during this 2 hour period.

Strict safety measures have been put in place and all staff have been trained to adhere to these. This is a busy time of the year, and we expect a large volume of customers both in the shop, ordering online and ringing the store. We ask all customers to be patient with our shop staff whilst all guidelines are followed, so we can work as quickly and safely as possible.

We would encourage those who are not new starter, to order online if at all possible, to keep the queue outside the shop to a minimum www.ualonline.com

This will allow us to cater for the new starters (Reception and Year 7 pupils) who need to try uniform on for the first time.

To minimise contact, only one parent and one child should come to try their uniform on. Unfortunately, any families who bring more than one adult with them, will be told to wait outside. Shop staff will use their discretion regarding single parents, who may need to bring all their children with them.

We thank you for your continued support.

Rebekah Stockdale
Shop Manager- Lancaster

