



Willow Lane
Community Primary School



Willow Lane CP School

Willow Lane,
Lancaster,
LA1 5PR
bursar@willow.lancs.sch.uk
0152465880

Headteacher: Lucy Naylor
head@willow.lancs.sch.uk

Appletree Nursery

Milking Stile Lane,
Lancaster,
LA1 5QB
bursar@appletree.lancs.sch.uk
0152464132

28.1.26

Dear parents/ carers,

I am proud to be the headteacher of the Willow Tree Federation and I am proud of all we do to support our community, families, parents and children. We work hard as a federation to make sure we give the very best education and care that we can to our children.

As a federation, we spend a significant amount of money on resources, equipment, support staff, training, pastoral care, referrals, outside agencies, tuition, trips and experiences and much more. Our staff run additional clubs, work over and above their directed hours and pay conditions, they get to know every child and they treat each child with compassion and love. Every decision that is made is made with the children at the heart of it because we want them to be successful. We have policies and procedures in place to support this. All staff follow these policies and procedures. These are all available on our website.

Recently, staff have reported being shouted at, being derogatively spoken about in hearing distance and verbally abused. It saddens me that this has also been in front of their children. Therefore, I felt compelled to write a letter to remind everyone of our three values that should be upheld at all times by all of our community:

- Respectful
- Ready
- Responsible

Through our Willow Way, we are teaching our children to be respectful of others and the school community. To be ready for what may happen in life, their learning and their future. And to be responsible for themselves and their actions.

Please can all parents help support the education of these values. If you are not happy with the actions of a member of staff, please arrange a meeting with me to discuss this and come to a resolution away from your child. We want to build relationships, not break them.

As a Local Authority (Lancashire) we take a stand against any abuse of staff. This can lead to being banned from the school premises.

I would like to thank all the many parents and communities that support our school and our children and I hope the new year allows us all to work together to uphold the values of our school and support our relationships with the children we teach as good relationships have such a positive impact on our children's development.

Thank you for your continued support,

Lucy Naylor
Headteacher
Willow Tree Federation